



T R S Ibiza Hotel

CATEGORY	5*
ADDRESS	Camí Del Portixol, 1, 07820 Sant Antoni De Portmany, Illes Balears
TELEPHONE	+34971579466
WEB	Trshotels.com
LAST REFURBISHED	2021
TYPE OF HOTEL	Holiday Resort, Adults only, Events and Conferences.
BOARD BASIS	All Inclusive.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade*	Express Check-Out	Currency exchange
Courtesy shower	Customer Service	Postal service
Custody Service	Valet parking	Wake-up call
Porter	Bellboys	

Observations: *Extra charge **On request ***Extra charge & On request

SERVICES

Fire alarm	Room Service 24h*	Waiter service in the pool
Car rental*	Concierge service	Beach towel
Pool towel	Free Wi-Fi	Laundry service*
Parking*	Info Tours	

Observations: * extra charge

HOTEL FACILITIES

Num. rooms: 378	Buildings: 2	Lobbies: 1
Lifts: 3	Swimming pools: 3	Show cooking Restaurants: 1
Bars: 4	A la carte Rest.: 2	Conference rooms 6
Zentropia Palladium Spa & Wellness	Gym	Hairdresser***

Observations: * extra charge
*** Under availability and with extra charge.

ACCESS

Airport km: 24
Taxi min: 30
Approx price €: 35

DISABLED

Accessible rooms: 12
Level access: Yes
Pool Access: Yes

BEACH

Beach Access: Yes

B. CENTER

Banquet: 6
Total Area m2: 365
Max Capacity: 375

BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
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Show cooking & A la Carta Restaurants

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Capricho	Breakfast: 08:00am-11:00am Lunch : 01:00pm-03:00pm Dinner : 06:30pm-10:00pm	-	-	-	Tanit
A la carte Restaurants					
Helios	Lunch : 12:00pm-03:30pm Dinner : 06:30pm-10:00pm	-	-	-	
Gaicho	Dinner : 06:30pm-10:30pm	✓	✓	-	Cala Gracio
Bars in Restaurants					
Cala Gracio Bar	Dinner : 06:00pm-10:30pm	-	-	-	
Lobby bars					
Aurum	10:00am-01:00am	-	-	-	
Pool bars					
Gaia	10:00am-07:30pm	-	-	-	
Ío	10:00am-05:30pm	-	-	-	
Sky Lounge Bar					
Gravity **	12:00pm-12:00am	-	-	-	

Observations: *Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda are required in all a la carte restaurants

ROOMS

TOTAL:378	Deluxe	Deluxe Superior	Deluxe Sea View	Junior Suite	Junior Suite Sea View	Junior Suite Terrace	Sunset Suite	Signature Level Junior Suite Sea View	Signature Level Junior Suite Swim Up	Signature Level Roof Terrace Junior Suite	Signature Level Sea View	Signature Level All Together Suite	Signature Level Presidential Suite
Number of rooms	29	122	96	28	31	14	5	12	9	9	21	1	1
m ²	21	27	27	36	36	34	72	36	37	37	55	70	104
2 single beds	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bath in the room	-	-	-	✓	✓	-	✓	✓	-	-	✓	✓	✓
Hydromassage bath on terrace	-	-	-	-	-	✓	-	-	✓	✓	-	-	-
Double sink	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sofa Bed	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Combined bedroom and living room	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Balcony or terrace	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terrace with a hammock	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bluetooth speaker *	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 42"	-	✓	✓	-	-	-	-	-	-	-	-	-	-
Flat-screen TV 50"	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV in the living room	-	-	-	-	-	-	✓	-	-	-	-	-	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	-	✓	-	-	-	-	-	-	-	-	-	-	-
Desk	-	-	-	-	-	-	✓	-	-	-	-	-	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pool towels	-	-	-	-	-	✓	-	-	✓	✓	-	-	-

TOTAL:378

	Deluxe	Deluxe Superior	Deluxe Sea View	Junior Suite	Junior Suite Sea View	Junior Suite Terrace	Sunset Suite	Signature Level Junior Suite Sea View	Signature Level Junior Suite Swim Up	Signature Level Roof Terrace Junior Suite	Signature Level Sea View	Signature Level All Together Suite	Signature Level Presidential Suite
Turn-down service	-	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Xbox**	-	-	-	-	-	-	✓	-	-	-	-	-	✓
Butler service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Two floors adults only	-	-	-	-	-	-	-	-	-	✓	-	-	-
Signature Level	-	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓
Steam iron*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room service**	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Observations: *under request/ **extra charge
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POOLS

Name	Type	Area m2	Opening hours	Depth cm	Location
Gaia	Adults	480	10:00am-06:30pm	140	
Ío	Adults	165	10:00am-06:30pm	140	Cala Gracio
Gravity	Adults	333	10:00am-06:30pm	120	Tanit

ENTERTAINMENT

Activities

Various Yoga
Games
Pilates Live Music

ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities	Services Spa	Fitness
Water slides	Beauty	Gym
Dry and moist sauna	Facial treatments	Dressing room
"Eco meditative" cold bath 1	Body treatments	
Sensations shower	Lockers	

Observations: Massages and treatments with extra charge

THE SIGNATURE LEVEL

Private check-in when you arrive at the hotel	Exclusive The Signature Level guest wristband	Turn-down service in the evening
Exclusive area with hammocks by the pool Ío	Exclusive amenities during the stay	Butler wishlist
Priority booking and preferential seating at the à la carte restaurants	Access to Zentropia Spa free of charge (water circuit)	Minibar restocked free of charge
Premium Drinks	Access to Ushuaïa, Children of the 80's and Hi Ibiza events *	
Exclusive menus at restaurants in Ibiza*		

Observations: * Limited to once daily and subject to availability

GDS CODES

Amadeus: I B Z T R S Sabre: 396124 Galileo-Apollo: H0109

Wordspan: I B Z T R

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